

Terms of Use

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requires "**You**" or "**User**" shall mean any natural or legal person who has agreed to become a buyer on the Website by providing Registration Data while registering on the Website as Registered User using the computer systems. The term "**We**", "**Us**", "**Our**" shall mean Zylok valves & Engineering Industries. When You use any of the services provided by Us through the Website, including but not limited to, (e.g. Product Reviews, Seller Reviews), You will be subject to the rules, guidelines, policies, terms, and conditions applicable to such service, and they shall be deemed to be incorporated into this Terms of Use and shall be considered as part and parcel of this Terms of Use. We reserve the right, at our sole discretion, to change, modify, add or remove portions of these Terms of Use, at any time without any prior written notice to you. It is your responsibility to review these Terms of Use periodically for updates / changes. Your continued use of the Website following the posting of changes will mean that you accept and agree to the revisions. As long as you comply with these Terms of Use, We grant you a personal, nonexclusive, nontransferable, limited privilege to enter and use the Website.

When You use any of the services provided by Us through the Website, including but not limited to, (e.g. Product Reviews, Seller Reviews), You will be subject to the rules, guidelines, policies, terms, and conditions applicable to such service, and they shall be deemed to be incorporated into this Terms of Use and shall be considered as part and parcel of this Terms of Use. ACCESSING, BROWSING OR OTHERWISE USING THE SITE INDICATES YOUR AGREEMENT TO ALL THE TERMS AND CONDITIONS UNDER THESE TERMS OF USE, SO PLEASE READ THE TERMS OF USE CAREFULLY BEFORE PROCEEDING.

Privacy Policy

For us privacy for our valued customer is very important. We strongly believe that the personal information of our customers should not be shared with the third party without the prior consent or request from the customer. Privacy is the right of an individual and at Zylok valves &

Engineering Industries the information of the customer such as contact no., email, addresses etc is used only for the internal purpose and not for sale. We at Zylok valves & Engineering Industries condemn the unauthorized reach and misuse and/or disclosure of the personal information of the customer and we have strict guidelines and high security features to prevent the same. Any changes in our 'Privacy Policy' will be posted here on the website.**SECURE**

ONLINE PAYMENTS

The customer on our website please take a note that your name, email address and other personal information submitted on our website may be stored with us and may also appear on the website. Like other platforms our server log files also receives general information such as IP address of the

visitor, cookie etc. For the financial transactions by credit card Zylok valves & Engineering Industries uses a 3rd party secure payment gateway provided by "PayU" and the credit card details are 'not stored' with Zylok valves & Engineering Industries, instead the information is securely stored and encrypted with Visa/MasterCard.**Smart Cookies**

We use 'Cookies' to keep track of your current shopping session to personalize your experience and so that you may retrieve your shopping cart at any time. 'Cookies' are tiny text files which our Website places on your computer's hard drive to store information about your shopping session and to identify your computer.

Return, Refund and Cancellation Policy

After placing the order customer can cancel the order within 2 hours if he/she wish to. And in case of customer request for Refund, it will be processed through NEFT within 10 working days.

As our products are Industrial Products, no return can be applicable. If it is manufacturing defects & comes under warranty period, the same can be replaced.

Shipping Policy

Tube Fittings: 1 to 2 months / depends upon the availability Flange spreader: 2 to 3 months / depends upon the availability

Mechanical torque wrench: 3 to 4 Weeks / depends upon the availability Any other product: with in one month / depends upon the availability